

eBay e-Express API

Spec



eBay CBT
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1 Summary

1.1 Writing purpose

This document provides reference for the third party developers and relative people who hope to use E-Express through API.

Third party developers should develop your data exchange programs based on this manual.

1.2 Intended Audience

Main readers of this document include designers, developers and testers from the third party.

Readers should have general idea of Web Service.

1.3 Scope

Based on Web Service, this manual provides explanation of the interface for data exchange between the third party platform and the ec-Ship. Please take the version published on line for standard.

2 Interaction

2.1 Communication

Ec-Ship use the standard Web Service SOAP to provide application service to the outside.

Sandbox test environment: <http://easyshipws.pushauction.net/orderhkservice.asmx>

Production environment: <http://shippingapi.ebay.com.hk/production/v1/orderhkservice.asmx>

Please get WSDL in the test environment.

2.2 Error handle

Web Service will throw exception if you don't have error handle mechanism. So you should have methods to handle errors, i.e. Try...Catch.

You can check the returned Ack field to see whether there is an error. Returned Message field is the detail error message.

2.3 Interface data

- **Function explanation:** introduction of main functions implemented by this WS
- **Call:** the remote object name, implementation called by ec-Ship
- **Parameters passed into:**
 - English name: parameter in the Web Service
 - Chinese name: meaning of the parameter in Chinese
 - Type: type of the value of parameter
 - Look-up table: value of current parameter. Standard data table provided by Ec-Ship API.
 -

String	--
()	Length and accuracy of the value
Integer	--
Boolean	--
Double	--
GUID	--
Optional	Value can be filled optionally
Required	Value cannot be null
Always	Always return a value
Conditional	Return a value conditionally

- Returned value: value returned by Web Service to the request side.
- Common error: Web Service throws exception to the request side to handle while executing.

3 Interface explanation

3.1 Ec-Ship interface

Interface	Description	User
AddHKShippingPackage	Upload package information to Ec-Ship	Third-party developers
GetHKShippingLabel	Print detail list, A4 or thermal	Third-party developers
CancelHKShippingPackage	Cancel and delete package	Third-party developers
GetHKShippingPackage	Get detail information of the package	Third-party developers
VerifyHKShippingUser	Confirm whether user	Third-party developers

	authorization is success	
GetHKShippingRate	Calculate shipping fee	Third-party developers
GetHKShippingPackageStatus	Get latest status of the package	Third-party developers
RecreateHKShippingPackage	Resend the package	Third-party developers
GetHKShippingTrackCode	Get track code of the package	Third-party developers
GetHKShippingLabels	Used to print the details of multiple parcels (below 50), return label stream after call success	Third-party developers
GetHKZone	Obtain the zone list	Third-party developers

3.1.1 AddHKShippingPackage

E-Express user can make call to this API to upload the information of a package need to be sent. Ec-Ship returns a track code.

Every call can upload one package once. A package can include several items.

Every item must be traded on eBay.

Upload orders successfully, the order will be uploaded to the system of the HKPost.

3.1.1.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	e-Express API version, available value: 1.0.0
OrderDetail		Cardinality – One	
ShipCode	Integer	Required	Shipping service, available values could refer to appendix Shipping Code
Zone	String	Required	Zone, the available values refer to return value of GetHKPostZone.
ItemCategory	string	Required	Item category, the available values refer to appendix Item Category
InsuranceAmount	Double	Optional	The amount of insurance Available value: 0, 5000
InsuranceTypeCode	Integer	Required	Type of insurance, the available values refer to appendix Insurance Type
MailType	Integer	Conditional	The mail type, the available values refer to appendix Mail Type
ECustoms	Boolean	Conditional	E-Customs

			<p>true –use eCustoms</p> <p>false –don't use eCustoms</p>
OrderDetail/ ShipFromAddress		Cardinality – One	<p>Reported to the sender address information must be completed in English.</p> <p>This address will be printed on the label of sender address bar</p>
../ShipFromAddress/ Contact	String(64)	Required	Contact person
../ShipFromAddress/ Company	String(128)	Optional	Company
../ShipFromAddress/ Street	String(200)	Required	Street
../ShipFromAddress/ District	String(64)	Required	District
../ShipFromAddress/ City	String(64)	Optional	City
../ShipFromAddress/ Province	String(64)	Optional	Province
../ShipFromAddress/ Postcode	String(6)	Optional	Zip Code
../ShipFromAddress/ Country	String(64)	Required	Country
../ShipFromAddress/ Email	String(128)	Required	E-mail
../ShipFromAddress/ Mobile	String(32)	Required	Cell phone
OrderDetail/ ShipToAddress		Cardinality – One	<p>Sender's address, must in English. The address will be print in the sender's address on the tag.</p>
../ShipToAddress/ Contact	String(64)	Required	Contact
../ShipToAddress/ Company	String(128)	Optional	Company
../ShipToAddress/ Street	String(200)	Required	Street

../ShipToAddress/ City	String(64)	Required	City
../ShipToAddress/ Province	String(64)	Required	Province
../ShipToAddress/ Country	String(64)	Required	Country
../ShipToAddress/ CountryCode	String(2)	Required	Country code, consistent with the eBay API standard country code
../ShipToAddress/ Postcode	String(32)	Required	Zip Code
../ShipToAddress/ Phone	String(32)	Optional	Telephone
../ShipToAddress/ Email	String(128)	Required	E-mail
OrderDetail/ ItemList		Cardinality – One	
OrderDetail/ ItemList / Item		Cardinality – One to Five	Information of the item, according to HKPost requirement, at most 5 different items are allowed per label.
../Item/ EbayItemID	String(32)	Required	eBay Item ID
../Item/ EBayTransactionID	String(20)	Required	eBay transaction ID, for auction just input 0
../Item/ EBayBuyerID	String(64)	Required	eBay buyer's ID
../Item/EBayItemTitle	String(55)	Optional	eBay Commodity title
../Item/ EBayEmail	String(128)	Optional	Buyer's eBay email
../Item/ SoldQTY	Integer	Optional	Sold quantity
../Item/ PostedQTY	Integer	Required	Posted quantity, value cannot be 0
../Item/ SalesRecordNumber	Int	Optional	Downloaded by the user on eBay Sales record number when user download from eBay

../Item/ OrderSalesRecordNumber	int	Optional	Order sales record number, if you combine orders in eBay, eBay will create a new SalesRecordNumber
../Item/ OrderID	String(16)	Optional	A new Order ID create by eBay when combine orders
../Item/ EBaySiteID	Integer	Optional	Site ID
../Item/ ReceivedAmount	Double	Optional	Received amount
../Item/ PaymentDate	Datetime	Optional	Buyer's payment date, format YYYY-MM-DD
../Item/ SoldPrice	Double	Optional	The total sell price
../Item/ SoldDate	Datetime	Optional	Sold date, format YYYY-MM-DD
../Item/ CurrencyCode	String(3)	Optional	Currency code
../Item/ EbayMessage	String(256)	Optional	eBay message left by buyer
../Item/ PayPalEmail	String(128)	Optional	Buyer's PayPal email
../Item/ PayPalMessage	String(256)	Optional	Buyer's PayPal message
../Item/ Note	String(256)	Optional	Note
OrderDetail/ ItemList/ Item/ SKU		Cardinality – One	Product declaration information. This information will be printed on the label information column
../SKU/ SKUID	String(50)	Optional	SKU ID
../SKU/ DeclaredValue	Double	Required	declared value
../SKU/ Weight	Double	Required	Weight (kg)

../SKU/ CustomsTitleCN	String(55)	Required	Customs title in Chinese
../SKU/ CustomsTitleEN	String(55)	Required	Customs title in English
../SKU/ OriginCountryCode	String(64)	Required	Origin country code, Consistent with the standard country code in the eBay API
../SKU/ OriginCountryName	String(64)	Required	Place of origin

3.1.1.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> Failure Success Partial Failure Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, returned value: 1.0.0
TrackCode	String(16)	Conditionally	The track code get from HKPost, only return when Ack is Success.
DeliveryCharge		Cardinality – One	
DeliveryCharge/ Currency	String		Currency of delivery charge
DeliveryCharge/ Value	Double		Value of delivery charge
InsuranceFee		Cardinality – One	

InsuranceFee / Currency	String		Currency of insurance
InsuranceFee / Value	Double		Value of insurance
TotalShippingFee		Cardinality – One	
TotalShippingFee / Currency	String		Currency of the total fee
TotalShippingFee / Value	Double		Value of the total fee

3.1.2 GetHKShippingLabel

For shipping label printing.
Returns shipping label bytes when success.

3.1.2.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
PageSize	Integer	Required	The label format can be used to refer to Page Size Appendix
TrackCode	String (30)	Required	Package tracking number. Parcels of different countries need to be handled separately.

3.1.2.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available

			<p>values:</p> <ul style="list-style-type: none"> • Failure • Success • Partial Failure • Warning <p>Error message please refer to the message table</p>
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0
Label	Byte Array	Conditional	Tag stream, only returns when Ack is Success

3.1.3 Cancel HK Shipping Package

To cancel and delete the package information before confirm.

3.1.3.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
TrackCode	String (30)	Required	Package track code

3.1.3.2 Response

Element	Type	Available / Cardinality	Explanation
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Ack	Enum	Always	<p>API call returned status, available values:</p> <ul style="list-style-type: none"> • Failure • Success • Partial Failure • Warning <p>Error message please refer to the message table</p>
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0

3.1.4 GetHKShippingPackage

Get detail information of the uploaded package by trackcode.

3.1.4.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
TrackCode	String (30)	Required	Package track code

3.1.4.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> Failure Success Partial Failure Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0
OrderDetail		Cardinality – One	
ShipCode	Integer	Always	Shipping service, refer to appendix Shipping Code
Zone	String	Always	Zone

ItemCategory	string	Always	Item category, refer to appendix Item Category
InsuranceAmount	Double	Conditionally	Insurance amount
InsuranceTypeCode	Integer	Conditionally	Insurance type, refer to appendix Item Category
MailType	Integer	Conditionally	The mail type, refer to the Mail Type
ECustoms	Boolean	Conditionally	E-Customs true –use eCustoms false –don’t use eCustoms
OrderDetail/ ShipFromAddress		Cardinality – One	Sender’s address
../ShipFromAddress/ Contact	String(64)	Always	Contact person
../ShipFromAddress/ Company	String(128)	Always	Company
../ShipFromAddress/ Street	String(200)	Always	Street
../ShipFromAddress/ District	String(64)	Always	District
../ShipFromAddress/ City	String(64)	Always	City
../ShipFromAddress/ Province	String(64)	Always	Province
../ShipFromAddress/ Postcode	String(6)	Always	Post code
../ShipFromAddress/ Country	String(64)	Always	Country , available value: HONGHONG
../ShipFromAddress/ Email	String(128)	Always	Email
../ShipFromAddress/ Mobile	String(32)	Always	Mobile
OrderDetail/ ShipToAddress		Cardinality – One	Receiver’s address
../ShipToAddress/ Contact	String(64)	Always	Contact person

../ShipToAddress/ Company	String(128)	Conditional	Company
../ShipToAddress/ Street	String(200)	Always	Street
../ShipToAddress/ City	String(64)	Always	City
../ShipToAddress/ Province	String(64)	Always	Province
../ShipToAddress/ Country	String(64)	Always	Country
../ShipToAddress/ CountryCode	String(2)	Always	Country code, should be the same as the standard country code set by eBay API
../ShipToAddress/ Postcode	String(32)	Always	Post code
../ShipToAddress/ Phone	String(32)	Conditional	Telephone
../ShipToAddress/ Email	String(128)	Always	Email
OrderDetail/ ItemList		Cardinality – One	
OrderDetail/ ItemList / Item		Cardinality – One to Many	Item information
../Item/ eBayItemID	String(32)	Always	eBay item ID
../Item/ eBayTransactionID	String(20)	Always	eBay transaction ID
../Item/ eBayBuyerID	String(64)	Always	eBay buyer ID
../Item/ eBayItemTitle	String(55)	Conditional	eBay item title
../Item/ eBayEmail	String(128)	Conditional	Buyer's eBay email
../Item/ SoldQTY	Integer	Conditional	Sold quantity

../Item/ PostedQTY	Integer	Always	Posted quantity
../Item/ SalesRecordNumber	Int	Conditional	Sales record number when user download from eBay
../Item/ OrderSalesRecordNumber	int	Conditional	Order sales record number, if you combine orders in eBay, eBay will create a new SalesRecordNumber
../Item/ OrderID	String(16)	Conditional	A new Order ID create by eBay when combine orders
../Item/ eBaySiteID	Integer	Conditional	Site ID
../Item/ ReceivedAmount	Double	Conditional	Received amount
../Item/ PaymentDate	Datetime	Conditional	Payment date , Format YYYY-MM-DD
../Item/ SoldPrice	Double	Conditional	Sold price
../Item/ SoldDate	Datetime	Conditional	Sold date, Format YYYY-MM-DD
../Item/ CurrencyCode	String(3)	Conditional	Currency symbol
../Item/ EbayMessage	String(256)	Conditional	eBay message left by buyer
../Item/ PayPalEmail	String(128)	Conditional	Buyer's PayPal email
../Item/ PayPalMessage	String(256)	Conditional	PayPal message left by buyer
../Item/ Note	String(256)	Conditional	Note
OrderDetail/ ItemList/ Item/ SKU		Cardinality – One	Declaration information
../SKU/ SKUID	String(50)	Conditional	SKU ID
../SKU/	Double	Always	Declared value

DeclaredValue			
../SKU/ Weight	Double	Always	Package Weight (kg)
../SKU/ CustomsTitleCN	String(55)	Always	Customs title in Chinese
../SKU/ CustomsTitleEN	String(55)	Always	Customs title in English
../SKU/ OriginCountryCode	String(64)	Always	Place of origin
../SKU/ OriginCountryName	String(64)	Always	OriginCountryName

3.1.5 VerifyHKShippingUser

Verify whether API authorization is success.

3.1.5.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0

3.1.5.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> • Failure • Success • Partial Failure • Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0

3.1.6 GetHKShippingPackageStatus

Get current status information of the uploaded package.

3.1.6.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
TrackCode	String	Required	Package track code

3.1.6.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> Failure Success Partial Failure Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, available value: 1.0.0
Status	Int	Always	Package status, available value: <ul style="list-style-type: none"> 4 receive fail 5 delivery succeed 6 delivery fail

			7 send by seller 9 cancel the order 10 on the way
Note	String	Conditional	Note

3.1.7 GetHKShippingRate

Get E-Express shipping fee based on package weight, insurance, shipping service, etc.

3.1.7.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
ShipCode	Int	Required	Shipping service, available values could refer to appendix Shipping Code
Zone	String(3)	Required	Zone, available values refer to the returned value of GetHKPostZone
Weight	Double	Required	Package weight (kg), maximum 2
InsuranceType	Int	Conditional	Type of insurance, the available values refer to appendix Insurance Type
InsuranceAmount	Double	Conditional	The amount of insurance, available values: 0, 5000
MailType	Int	Required	The mail type, the available values refer to the appendix Mail Type

3.1.7.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> Failure Success

			<ul style="list-style-type: none"> • Partial Failure • Warning <p>Error message please refer to the message table</p>
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0
DeliveryCharge		Cardinality – One	
DeliveryCharge/ Currency	String		Currency of delivery charge
DeliveryCharge/ Value	Double		Delivery charge
InsuranceFee		Cardinality – One	
InsuranceFee / Currency	String		Currency of insurance costs
InsuranceFee / Value	Double		Value of insurance costs
TotalShippingFee		Cardinality – One	
TotalShippingFee/ Currency	String		Currency of the total fee
TotalShippingFee/ Value	Double		Value of the total fee

3.1.8 RecreateHKShippingPackage

Resend the uploaded package. E-Express will return a new track code when succeed, and move the order into the folder “Ready to post”.

3.1.8.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller’s eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
TrackCode	String	Required	Package track code

3.1.8.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> • Failure • Success • Partial Failure • Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0
TrackCode	String	Always	Package track code after resent

3.1.9 GetHKShippingTrackCode

Get shipping track code by ItemID and TransactionID.

3.1.9.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
EBayItemID	String	Required	eBay item ID
EbayTransactionID	String	Required	eBay Transaction ID

3.1.9.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> • Failure • Success • Partial Failure • Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID
Version	String	Always	API version, return value: 1.0.0
TrackCode	String	Conditional	Package track code



3.1.10 GetHKShippingLabels

To print multi packages (no more than **50**) detail labels, label stream will be returned if the call succeeds.

3.1.10.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0
PageSize	Integer	Required	Label format, available values refer to Appendix
TrackCodeList		Cardinality – One	
TrackCodeList / TrackCode	String[]	Required	Multi track codes, no more than 50

3.1.10.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> • Failure • Success • Partial Failure • Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID

Version	String	Always	API version, return value: 1.0.0
Label	Byte Array	Conditional	Label stream, returned only when Ack is Success

3.1.11 GetHKPostZone

Get a list of the Zone

3.1.11.1 Request

Element	Type	Required / Cardinality	Explanation
APIDevUserID	String	Required	Developer ID
APIPassword	String	Required	Developer signature
APISellerUserID	String	Required	Seller's eBay account
MessageID	String(36)	Optional	Unique sign provided by caller for each call
Version	String	Required	E-Express API version, available values: 1.0.0

3.1.11.2 Response

Element	Type	Available / Cardinality	Explanation
Ack	Enum	Always	API call returned status, available values: <ul style="list-style-type: none"> Failure Success Partial Failure Warning Error message please refer to the message table
Message	String	Always	Message, generally is error message
Timestamp	String	Always	Returned time stamp, format is: yyyy-mm-dd hh:mm:ss:SSS
InvocationID	String(36)	Conditional	Value is the same as MessageID

Version	String	Always	API version, return value: 1.0.0
Country	Cardinality – One to many	Always	Country
Country/ Zone	String	Always	Zone
Country/ EnName	String	Always	Country name in English
Country/ CNName	String	Always	Country name in Chinese
Country/ TWName	String	Always	Country name in traditional Chinese
ShipService	Cardinality – One to many	Conditional	
ShipService/ ShipCode	Int	Conditional	Ship code, refer to appendix Shipping Code
ShipService/ ECustoms	Boolean	Conditional	E-Customs supported

4 Appendix

4.1 Error code

4.1.1 API Level Errors

API错误信息	Cause and resolve method
Invalid request	Null input
Invalid APIDevUserID	Invalid or incorrect APIDevUserID value You should check whether the value of APIDevUserID is correct. Then contact eBay to check whether APIDevUserID is still valid.
Invalid APISellerUserID	Invalid APISellerUserID value
Invalid APIPassword	Invalid APIPassword value
Invalid Web Service version	Invalid Web Service version Try the latest API version.
Your application is not authorized to make this call.	Your application is not authorized to make this call.
You have reached the call limit.	You have reached the call limit. Please contact PushAuction to raise the value of everyday call limit.
Internal error occurred	System internal error, please try it later, or contact eBay DL-eBay-CBT-API@ebay.com
This eBay account must be SELLER UPLOAD in preference in order to use API.	This eBay account must be SELLER UPLOAD in preference in order to use API.
This eBay account (**) has been blocked from ePacket shipping service due to policy violation. Please contact eBay customer support to appeal or reinstate.	This eBay account (**) has been blocked from ePacket shipping service due to policy violation. Please contact eBay customer support to appeal or reinstate.

4.1.2 Request Level Errors

Error Level	API Error Message	Cause and resolve method
Serious Error	Item is required	No item
Serious Error	OrderDetail is required	No OrderDetail
Serious Error	ItemList is required	No ItemList
Serious Error	ShipFromAddress is required	No ShipFromAddress
Serious Error	ShipToAddress is required	No ShipToAddress

Serious Error	This transaction already exists	This transaction already exists. If seller want to revise the transaction, please cancel and upload it again
Serious Error	Invalid eBayBuyerID	eBayBuyerID is required
Serious Error	Invalid eBayItemID	eBayItemID is required. All transactions must come from eBay, transaction ID must map the relative eBay account.
Serious Error	Invalid eBayTransactionID	TransactionID is required, which must be made of numbers. All the transactions must come from eBay. Transaction ID must map the relative eBay account.
Serious Error	Invalid ShipToAddress	No buyer's address. Check ShipToAddress.
Serious Error	Invalid ShipToAddress (City).	Invalid ShipToAddress (City).
Serious Error	Invalid ShipToAddress (Contact).	Invalid ShipToAddress (Contact).
Serious Error	Invalid ShipToAddress (Country).	Invalid ShipToAddress (Country).
Serious Error	Invalid ShipToAddress (CountryCode).	Invalid ShipToAddress (CountryCode).
Serious Error	Invalid ShipToAddress (Postcode).	Invalid ShipToAddress (Postcode).
Serious Error	Invalid ShipToAddress (Province).	Invalid ShipToAddress (Province).
Serious Error	Invalid ShipToAddress (Street).	Invalid ShipToAddress (Street).
Serious Error	Invalid ShipFromAddress (Email)	Invalid ShipFromAddress (Email)
Serious Error	Invalid ShipFromAddress (Company)	Invalid ShipFromAddress (Company)
Serious Error	Invalid ShipFromAddress (Mobile)	Invalid ShipFromAddress (Mobile)
Serious Error	Invalid ShipFromAddress	No sender's address Check ShipFromAddress
Serious Error	Invalid ShipFromAddress (City).	Invalid ShipFromAddress (City).
Serious Error	Invalid ShipFromAddress (Contact).	Invalid ShipFromAddress (Contact).
Serious Error	Invalid ShipFromAddress (Country).	Invalid ShipFromAddress (Country).
Serious Error	Invalid ShipFromAddress (District).	Invalid ShipFromAddress (District).
Serious Error	Invalid ShipFromAddress (Postcode).	Invalid ShipFromAddress (Postcode).
Serious Error	Invalid ShipFromAddress (Province).	Invalid ShipFromAddress (Province).
Serious Error	Invalid ShipFromAddress (Street).	Invalid ShipFromAddress (Street).
Serious Error	Invalid ShipFromAddress (Email)	Invalid ShipFromAddress (Email)
Serious Error	Invalid ShipFromAddress (Company)	Invalid ShipFromAddress (Company)
Serious Error	Invalid ShipFromAddress (Phone)	Invalid ShipFromAddress (Phone)
Serious Error	Invalid CustomsTitleEN	Invalid customs title in English
Serious Error	Invalid DeclaredValue	Invalid DeclaredValue
Serious Error	Invalid OriginCountryCode	Invalid OriginCountryCode
Serious Error	Invalid OriginCountryName	Invalid OriginCountryName
Serious Error	Invalid Weight	Invalid Weight
Serious Error	Invalid TrackCode	Invalid TrackCode or it not current user's track code.
Serious Error	No matching transactions found for the	The current user has no such orders, or part

	seller.	of the order does not exist
Serious Error	The package is in transit, cannot be canceled.	Parcels in transit cannot be canceled
Serious Error	Internal error occurred	System internal error, please try again later, or contact eBay DL-eBay-CBT-API@ebay.com
Serious Error	Invalid TrackCodeList	Invalid TrackCodeList
Serious Error	Number of TrackCode exceeds []	Package tracking number exceeded the number of [] restrictions
Serious Error	Failed to upload 33ackage info to HK Post.	Delivery of orders to Hongkong Post fails
Serious Error	Invalid Zone	Zone input incorrect
Serious Error	Invalid ShipCode	Invalid ShipCode
Serious Error	Order is in Ready to post and can't be Recreated	Order is in Ready to post and can't be Recreated
Serious Error	Invalid InsuranceType	Invalid InsuranceType
Serious Error	Invalid PageSize	Invalid PageSize
Serious Error	Only e-Express is supported	Only e-Express is supported
Serious Error	The ShipCode is not support this Zone	The ShipCode is not support this Zone
Serious Error	This eBay account (***) token has expired, please login Shipping Tool and update your token.	This eBay account token has expired, please login Shipping Tool and update your token.

4.2Ec-Ship Country Name

Country Code	Country Name	Ec-Ship Country Name
US	UNITED STATES	USA
AA	APO/FPO/DPO	USA
GU	GUAM	USA
PR	PUERTO RICO	USA
AS	AMERICAN SAMOA	USA
MH	Marshall Islands	USA
PW	Palau	USA
VI	Virgin Islands, U.S.	USA
FM	Micronesia, Federated States Of	USA
MP	Northern Mariana Islands	USA
NZ	New Zealand	NZ
CA	Canada	CA
UK	United Kingdom	UK
AU	Australia	AU

4.3 Currency Code

Currency Code	Currency Name
USD	US Dollars
AUD	Australian Dollars
BRL	Brazilian Reais
GBP	British Pounds
CAD	Canadian Dollars
CZK	Czech Koruny
DKK	Danish Kroner
EUR	Euros
HKD	Hong Kong Dollars
HUF	Hungarian Forints
ILS	Israeli New Shekels
JPY	Japanese Yen
MYR	Malaysian Ringgit
MXN	Mexican Pesos
TWD	New Taiwan Dollars
NZD	New Zealand Dollars
NOK	Norwegian Krone
PHP	Philippine Pesos
PLN	Polish Zlotys
SGD	Singapore Dollars
SEK	Swedish Kronor
CHF	Swiss Francs
THB	Thai Baht
TRY	Turkish Liras

4.4 eBay Site List

eBay Site	eBay Site ID
US	0
Canada	1
CanadaFrench	25
UK	2
Australia	3
Austria	4
Belgium_French	5
Belgium_Dutch	9
France	6
Germany	7

Italy	8
Netherlands	10
Spain	11
Switzerland	12
eBayMotors	14
HongKong	15
Singapore	16
India	17
Ireland	19
Philippines	21
Poland	22

4.5 Shipping Code

Shipping Code	Name
0	e-Express Service

4.6 Insurance Type

Insurance Type	Name
0	General items
1	Watches, mobile phones, cameras and accessories

4.1 Mail Type

Mail Type	Name
1	Letters and postcards
2	Second class air mail

4.1 Page Size

Page Size	Name
0	Common label
1	4-inch thermal label format tag
2	A4 X3 Format tab
3	A4 X2, format label

4.1 Item Category

Item Category	Name
D	Document
M	Merchandise
S	Sample
G	Gift
O	Other